

PATIENT ENROLMENT FORM

Fields with * are compulsory		Anyone over age of 16 years must complete their own enrolment form			NHI (Office use only)		
Legal Name	Title	* Given Name	* Other Given Name		* Family Name		
Other Name(s) <small>(e.g. maiden name)</small>		Preferred Name(s)					
Birth Details		* Day / Month / Year	* Place of Birth		* Country of birth		
Gender (at birth)		* <input type="checkbox"/> Male <input type="checkbox"/> Female	Gender you would like to be identified as		<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Gender Diverse _____		
Contact Details		<input type="checkbox"/> Work / <input type="checkbox"/> Home / <input type="checkbox"/> Mobile		Email Address			
Preferred Contact Method		<input type="checkbox"/> Patient Portal Email <input type="checkbox"/> Text <input type="checkbox"/> Landline <input type="checkbox"/> Cell Phone		Consent to use text messaging <input type="checkbox"/> Yes <input type="checkbox"/> No			
Usual Residential Address		* House (or RAPID) Number & St	* Suburb/Rural Location		* Town / City & Postcode		
Postal Address <small>(if different from above)</small>		House Number & St Name or PO Box	Suburb/Rural Delivery		Town / City & Postcode		
Occupation and Employer							
Work Address		House Number & St Name or PO Box	Suburb/Rural Delivery		Town / City & Postcode		
Emergency Contact/NOK		Given Name	Family Name		Relationship		
Contact Details		<input type="checkbox"/> Work / <input type="checkbox"/> Home / <input type="checkbox"/> Mobile		Address			
Community Services Card		<input type="checkbox"/> Yes <input type="checkbox"/> No	Expiry Day / Month / Year		Card Number		
High User Health Card		<input type="checkbox"/> Yes <input type="checkbox"/> No	Expiry Day / Month / Year		Card Number		
* Ethnicity Details Which ethnic group(s) do you belong to? Tick the space or spaces which apply to you <input type="checkbox"/> New Zealand European <input type="checkbox"/> Maori Iwi _____ <input type="checkbox"/> Samoan <input type="checkbox"/> Cook Island Maori <input type="checkbox"/> Tongan <input type="checkbox"/> Niuean <input type="checkbox"/> Chinese <input type="checkbox"/> Indian <input type="checkbox"/> Other (such as Dutch, Japanese, Tokelauan) Please state <div style="border: 1px solid black; height: 20px; width: 100%; margin-top: 5px;"></div>				Smoking is an important factor influencing health If you are aged 15 and over please tick the space that applies for you <input type="checkbox"/> Currently smoke <input type="checkbox"/> Recently quit <input type="checkbox"/> Ex-smoker (over 1 year) <input type="checkbox"/> Never smoked Smoking is hugely negative on your good health. In most cases, you will experience the benefits of quitting immediately. If you currently smoke, would you like some help to quit? <div style="text-align: right;"><input type="checkbox"/> Yes <input type="checkbox"/> No</div>			

How did you hear about us? (i.e. Friends, Facebook, Google, Radio, Hamilton Maps) _____

* My declaration of entitlement and eligibility

I am entitled to enrol because I am residing permanently in New Zealand. <i>The definition of residing permanently in NZ is that you intend to be resident in New Zealand for at least 183 days in the next 12 months</i>	<input type="checkbox"/>
---	--------------------------

I am eligible to enrol because:

a	I am a New Zealand citizen (If yes, tick box and proceed to I confirm that, if requested, I can provide proof of my eligibility below)	<input type="checkbox"/>
----------	---	--------------------------

If you are **not a New Zealand citizen**, please tick which eligibility criteria applies to you (b–j) below:

b	I hold a resident visa or a permanent resident visa (or a residence permit if issued before December 2010)	<input type="checkbox"/>
c	I am an Australian citizen or Australian permanent resident AND able to show I have been in New Zealand or intend to stay in New Zealand for at least 2 consecutive years	<input type="checkbox"/>
d	I have a work visa/permit and can show that I am able to be in New Zealand for at least 2 years (previous permits included)	<input type="checkbox"/>
e	I am an interim visa holder who was eligible immediately before my interim visa started	<input type="checkbox"/>
f	I am a refugee or protected person OR in the process of applying for, or appealing refugee or protection status, OR a victim or suspected victim of people trafficking	<input type="checkbox"/>
g	I am under 18 years and in the care and control of a parent/legal guardian/adopting parent who meets one criterion in clauses a–f above OR in the control of the Chief Executive of the Ministry of Social Development	<input type="checkbox"/>
h	I am a NZ Aid Programme student studying in NZ and receiving Official Development Assistance funding (or their partner or child under 18 years old)	<input type="checkbox"/>
i	I am participating in the Ministry of Education Foreign Language Teaching Assistantship scheme	<input type="checkbox"/>
j	I am a Commonwealth Scholarship holder studying in NZ and receiving funding from a New Zealand university under the Commonwealth Scholarship and Fellowship Fund	<input type="checkbox"/>

I confirm that, if requested, I can provide proof of my eligibility	<input type="checkbox"/>	Evidence sighted (Office use only)
--	--------------------------	------------------------------------

My agreement to the enrolment process

NB. Parent or Caregiver to sign if you are under 16 years

I intend to use this practice as my regular and on-going provider of general practice / GP / health care services.

I understand that by enrolling with NORTHCARE MEDICAL CENTRE I will be included in the enrolled population of Pinnacle Midlands Health Network Charitable Trust and my name address and other identification details will be included on the Practice, PHO and National Enrolment Service Registers.

I understand that if I visit another health care provider where I am not enrolled, I may be charged a higher fee.

I have been given information about the benefits and implications of enrolment and the services this practice and PHO provides along with the PHO's name and contact details.

I have read and I agree with the Use of Health Information Statement. The information I have provided on the Enrolment Form will be used to determine eligibility to receive publicly funded services. Information may be compared with other government agencies, but only when permitted under the Privacy Act.

I understand that the Practice participates in a national survey about people's health care experience and how their overall care is managed. Taking part is voluntary and all responses will be anonymous. I can decline the survey or opt out of the survey by informing the Practice. The survey provides important information that is used to improve health services.

I agree to inform the practice of any changes in my contact details and entitlement and/or eligibility to be enrolled.

Signatory Details	* Signature	* Day / Month / Year	<input type="checkbox"/> Self-Signing	<input type="checkbox"/> Authority
--------------------------	-------------	----------------------	--	---------------------------------------

An authority has the legal right to sign for another person if for some reason they are unable to consent on their own behalf.

Authority Details <i>(where signatory is not the enrolling person)</i>	Full Name	Relationship	Contact Phone
Basis of authority (e.g. parent of a child under 16 years of age)			



Dr A Lad
Dr F Hamilton
Dr B Froyen
Dr A Loh
Dr V Jandhyala
Dr V Sundgren

10b Pukete Road
HAMILTON 3200
NEW ZEALAND
Phone: 07 850 9900
Fax: 07 849 4871

Website: www.phcl.health.nz/pukete

Patient History

Name: _____

Date of Birth: _____

PERSONAL MEDICAL HISTORY:

Epilepsy	Yes/No	Liver Disease	Yes/No	Asthma	Yes/No
Migraines	Yes/No	Headaches	Yes/No	Hypertension	Yes/No
Diabetes	Yes/No	Blood Clots	Yes/No	Varicose Veins	Yes/No

For women: Any abnormal cervical smear history Yes/No

Smoker? Yes/No If yes, how many per day? _____
Drink Alcohol? Yes/No If yes, what type, how often and how many
standard drinks do you consume per day/week?

Previous Surgery Yes/No If yes, what for and when? _____

Regular Medications: _____

Do you suffer from any allergies? _____

Any other relevant history: _____

Family History:

Heart Disease	Yes/No	Cancer	Yes/No	Osteoporosis	Yes/No
Stroke	Yes/No	Diabetes	Yes/No	Asthma	Yes/No
Blood Clots	Yes/No	Hypertension	Yes/No		

If yes to any of the above, please provide details: _____

Signed: _____ Date: _____

Thank you for taking the time to complete this form.
It will enable the Doctors to give you the best possible care.

NorthCare
10B Pukete Road
Te Rapa 3200
 Northcare EDI: hamnormc

Doctors **NZMC**
 Dr Amrat Lad 16954
 Dr Bart Froyen 66667
 Dr Fraser Hamilton 21293
 Dr Vidya Jandhyala 45773

Doctors **NZMC**
 Dr Visakham Sundgren 78911

 Dr Alicia Loh 62091

REQUEST TO HAVE MEDICAL RECORDS TRANSFERRED

Each person 16 years or over to complete and sign own form

In order to receive the best care possible, I agree to **NorthCare** obtaining my medical records from my previous doctor. I also understand that I will be removed from their practice register.

To: [name of previous doctor]

Address:

Please transfer the medical records for the following people to **NorthCare**

Family Name	Given Names	DOB	NHI	Gender	ETH

**Our practice is able to receive and would prefer electronic GP2GP notes transfer.
 Our EDI is hamnormc.**

Signed: _____

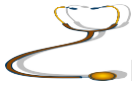
Date: _____



Pukete Road

10B Pukete Road, Pukete, Hamilton
Ph: 07 850 9900 Fax: 07 849 4871
Website: www.phcl.health.nz/pukete

INFORMATION SHEET



Doctors at Pukete Road:

Fraser Hamilton
Amrat Lad
Vidya Jandhyala
Alicia Loh
Bart Froyen
Visakham Sundgren

Clinical Pharmacist

Penny Clark

Operations Lead

Rachael George

Business Manager

Crystal Murphy



OPENING HOURS

Monday, Wednesday, Thursday
8am-5pm

Tuesday, Friday
7am-5 pm

Closed weekends and statutory holidays

**For After Hours Service, please
phone 07 850 9900 – your call will be
triaged by Registered Nurses**

SERVICES AVAILABLE AT NORTHCARE:

Family & General Practice
Medical Emergencies
Accident Care
Well Health Checks
Employment Medicals
Insurance Medicals
Dive Medicals
Driving Medicals
Diabetic Checks
Asthma Checks

Cervical Smears
Childhood Immunisations
Travel Vaccinations
Vasectomies
Weight Loss Management
Spirometry & Audiometry
ECGs
Blood Pressure Checks



OTHER SERVICES

Ear Health's trained NZ registered Nurse every **Wednesday** can provide ear micro – examination/micro-suction (using microscope) for clear healthy ears.

Freephone 0800 777 327 to book an appointment.

FEES: Please see our current fee structure which is displayed in our waiting rooms. Fees are payable at the time of consultation. We also accept direct credit, automatic payments and you can also pay online via our website: using Paymark.

TEST RESULTS: You will only generally be rung and advised of abnormal test results but you can phone us for a nurse to contact you with any results of tests you have had.

MY INDICI: Please read the attached leaflet about this confidential service available to you online. You can access your test results/consultation notes, long term medications and also email your doctor directly to prescription requests.

Code of Health and Disability Services Consumers' Rights: In providing a quality health service this practice complies with the code of rights. If you feel your rights have been breached, please let us know, we welcome any opportunity to improve our standards of service. You can add a comment to our suggestion box, make a complaint verbally or in writing, or phone the Health and Disability Commissioners office on 0800 11 22 33 to be supported by one of their advocates.

Our friendly staff are always available to answer any questions you may have 😊

**We are part of the Midlands Health Network
for the Waikato Region**

Patient health information privacy statement

We respect your privacy and confidentiality. This fact sheet sets out why we collect your information and how it will be used.

To learn what a primary health organisation is and how this practice is connected, the role of primary care and the benefits of enrolling, see our website www.pinnacle.health.nz.

The Midlands Regional Health Network Charitable Trust (Trust) is a primary health organisation (PHO), of which this practice is a member. It is made up of community, iwi and clinical representatives and is the entity that contracts with district health boards and the Ministry of Health for funding to provide health services.

You directly consent to your health information being collected when you sign an enrolment form to register with a practice.

Overview

Maintaining your trust and privacy is important to us.

- We only collect what we need to help you and your whānau.
- We only use what we know to improve your health and the health of the community.
- We don't sell anything we know to anyone, ever.
- We only share what we know with people in the health system who we know will look after your information the way we do.
- We look after what we know and keep it secure.
- Your health record is YOUR health record - you can see it, correct it, and know what we have done with it - just ask.

What information is collected?

- Information about you (such as your name, date of birth, gender, address, ethnicity, citizenship, NHI number).
- Information about your health.
- Information about health services that are being provided to you.
- Information about the financial transactions around consultation charges.
- We're required to keep your information accurate, up-to-date and relevant for your treatment and care.

Patient enrolment information

The information provided on the enrolment form will be:

- held by the practice
- used by the Ministry of Health to give you a National Health Index (NHI) number or update any changes
- sent to the Trust and to the Ministry of Health to obtain subsidised funding on your behalf

- used to determine eligibility to receive publicly funded services. Information may be compared with other government agencies but only when permitted under the Privacy Act.

Other uses of your health information

Your health information may also be used by health organisations such as the district health board, the Ministry of Health or the Trust for the following purposes:

- health service planning and reporting
- monitoring and improving service quality
- payment.

This information will not be used or published in a way that can identify you.

Confidentiality and information sharing

Your privacy and the confidentiality of your information is important to us.

- Your health professional may record relevant information from your consultation and use it to provide you with appropriate care.
- When you enrol you give consent to sharing relevant health information with other health professionals who are directly involved in your care*
- Your health information may also be shared with other government agencies but only when permitted under the Privacy Act. It may also be shared if authorised by law.
- Your health information may be reviewed by an auditor either checking on health matters or as part of a financial audit, but only according to the terms and conditions of Section 22G of the Health Act or any subsequent applicable Act.
- You don't have to share your health information, however, withholding it may affect the quality of care you receive. Talk to your health practitioner if you have any concerns.
- Your privacy is our priority. We will keep your information secure and prevent unauthorised access. We work with a range of data sources and platforms, and we constantly evaluate our systems and processes to ensure we are using the latest technologies to increase security.

*Health professionals can include, but are not limited to, doctors, nurses, Māori health workers, health promoters, dietitians, pharmacists, physiotherapists, mental health workers and midwives.

Right to access and correct

- You have the right to access your health information and have it corrected.
- You don't have to explain why you're requesting the information, but you may be required to provide proof of your identity. If you request a second copy of that information within 12 months, you may have to pay an administration fee.
- You have the right to know where your information is kept, who has access rights, and if the system has audit log capability who has viewed or updated your information.
- If asking for your health information to be corrected, practice staff should provide you with reasonable assistance. If your healthcare provider chooses not to change that information, you can have this noted on your file.

Many practices now offer a patient portal, which allows you to view some of your practice health records online. Ask your practice if they're offering a portal so you can register.

Health programmes

Health data relevant to a programme in which you are enrolled, such as breast screening, immunisation or diabetes, may be sent to the Trust or the external health organisation managing the programme.

Collecting and storing your health information

Your data is sent securely to the PHO. Robust protocols and processes have been developed for collecting and storing this data. Our processes are fully compliant with the Privacy Act 1993 and Health Information Privacy Code.

Research

Your health information may be used in research approved by an ethics committee or when it has had identifying details removed.

- Research which may directly or indirectly identify you can only be published if the researcher has previously obtained your consent and the study has received ethics approval.
- Under the law, you are not required to give consent to the use of your health information if it's for unpublished research or statistical purposes, or if it's published in a way that doesn't identify you.

Consent options

If you do not agree to have any of your information collected, the only option is to register with a practice but not enrol. This means you would not qualify for funding subsidies and a reduced cost of GP visits.

Visiting another practice

If you visit another practice which is not your regular practice, you will be asked for permission to share information from the visit with your regular practice.

If you have a High User Health Card or Community Services Card and you visit another practice which is not your regular practice, they can make a claim for a subsidy, and the practice you are enrolled with will be informed of the date of that visit. The name of the practice you visited and the reason(s) for the visit will not be disclosed unless you give consent.

Complaints

If you're not happy with the way your health information is collected or used, you can talk to your practice about your concerns.